

Opera in the Park

This document contains information to help blind or low vision individuals, or those with mobility challenges plan attendance at Opera in the Park. If we have missed information, please contact us.

Event Accessibility Information

Opera in the Park will be held on Saturday 25 January 2020 from 5pm to 8pm.

Event Location and Entrance

Glover Park, 32 Glover Road, St Heliers, Auckland

Opera in the Park is located on the playground side of the field.

Flat entrances into the event site are via the carpark. The event site can be accessed from any side of the field however it is steep in places. The safest and flattest point of entry is from the carpark and event drop-off area.

Getting to the Event

For information on accessible travel using public transport please visit <https://at.govt.nz/bus-train-ferry/accessible-travel/>

There are fewer services on weekends and nights. Plan your journey at <https://at.govt.nz/bus-train-ferry/#!/journey-planner>

MOBILITY PARKING

Mobility Parking can be accessed at 32 Glover Road, St Heliers – entrance to the park. There is no cost for mobility parking.

15 Mobility carparks will be created within the existing sportsfield carpark. Due to limited space we recommend arriving early.

If you have an oversized van that is likely to take up 2-3 parks please contact us by 5pm, Thursday 23 January so this can be accommodated.

There is no 'general' event parking due to the large number of people in attendance. The field carpark will be closed to general public.

DROP-OFF AREA

A temporary drop-off area will be located on the entrance to the park at 32 Glover Road, St Heliers.

This drop-off area will be very busy and vehicles will be moved on within minutes. Please plan for this and ensure people exit the vehicle as quickly as possible.

Drivers must stay with their vehicle **at all times**. Follow directions of parking wardens at all times.

No vehicles can be parked for longer than 5 minutes in the drop-off area as this is an emergency egress.

TRAINS

There is no easy access train station is close proximity to this event site. If travelling by train, we recommend pre-planning your journey at <https://at.govt.nz/bus-train-ferry/#!/journey-planner>

Mobility ramps are located on the middle carriage of the 3 car trains, or the 2nd and 5th carriages on the 6 car trains.

If catching a train to Britomart or Glen Innes you will need to transfer to a bus to bring you closer to the park.

From Britomart Train Station you can catch the **TMK bus** departing from **stop 7019**, 55 Customs Street East which is a 125m journey from Britomart. You will need to transition to **744 bus** at St Heliers. Your bus journey ends at 36 Vale Road, 769m to the event site.

From Glen Innes Train Station, catch the **744 bus** to 45 Vale Road which is 773m to the event site.

This information was correct at time of writing (16 January), please check with Auckland Transport before departure to ensure there are no cancellations on your route.

BUSES

Within the City, all buses kneel to the kerb and also have a ramp, with specified areas on board for wheelchairs and priority seats at the front. Other accessibility features for visually impaired customers are on every bus.

Concessionary fares are available to passengers who hold one of the following photo ID cards: Auckland Transport Total Mobility ID card or Royal New Zealand Foundation of the Blind ID card.

The nearest bus stops are located on Vale Road, approximately 750m from the park entrance.

Location of Toilets

The permanent public toilet facilities located on the park will be closed for this event. Temporary port-a-loo units including accessible toilets will be supplied.

Toilets will be located on the carpark side of the event site to the rear of the crowd seating area.

Getting around the event site

The seating area for the concert has been planned for easy access from the sealed path from the mobility carparks and drop-off area.

Given that the concert is in a park, all of the activities are on grass. However, this is a sportsfield and the grass is kept short and ground hardpacked.

Assistance Dogs

Assistance Dogs are welcomed in all areas of this event. Dog drinking bowls will be at the **Information tent** located at the rear of the concert seating area.

If dogs need to be toileted during the event, please use the designated area located to the right of the stage away from the audience. A bin will be available for waste.

Priority Seating

A seating area will be provided for Blind or mobility impaired patrons unable to travel with their own chairs. In this area camping chairs (maximum weight 100kg) will be provided. Mobility Dogs and a support person are welcome to sit beside you. Priority Seating will be located in **front of the sound tent**. This is indicated on the site map by a purple rectangle in the middle of the crowd seating area.

These seats must be pre-booked, to arrange contact Leanne Roche by call or text on 021 281 4484 or email leanne.roche@aucklandcouncil.govt.nz

Wheelchair users are welcome to sit anywhere on the site including the priority seating area. Please note to assist with people being able to see the stage, the site will be divided into sections – one section for people in chairs, the other for those seated at ground level on picnic blankets.

Lighting

It is expected the concert will end prior to darkness. A lighting tower will be turned on at the end of the concert to improving lighting conditions as people make their way out of the park.

There are no strobe lights on the stage. All lights on the stage are pointed at the artists, there will be no stage lights facing the audience.

Water and Food

Please bring your own bottle of water. Water can be refilled for free at the Information tent. Food Trucks will be located on the carpark side of the event site.

First Aid Stations

First aid will be managed by St Johns located at the Information Tent located at the rear of the concert seating area. If you require first aid, at any time ask any of our event staff for assistance.

Further help

We hope this document is helpful for you to plan your visit to Opera in the Park. If there is something you need to know which is not included here please get in touch with Leanne Roche from the council events unit.

Feedback is a valuable tool for finding ways we can improve our event planning and communications.

Accessibility Contact Person – Leanne Roche, Auckland Council Events

Email leanne.roche@aklc.govt.nz

Call on landline 09 890 7300

Call or text on mobile 021 281 4484

Site Map

